

Allergy, Asthma
& Immunology

Audiology

Cardiology

Clinical Research

Dermatology

Endocrinology

Family Medicine

Gastroenterology

General &

Vascular Surgery

Geriatrics

Internal Medicine

Laboratory

Neurology

Nuclear Medicine

Nutrition

Obstetrics

& Gynecology

Oncology-Hematology

Ophthalmology

Optometry

Orthopaedic Surgery

Otolaryngology -

Head & Neck Surgery

Pediatrics

Pediatric Pulmonology

Pharmacy

Physical Medicine

& Rehabilitation

Podiatry

Radiology

Rheumatology

Speech Pathology

Sports Medicine

Surgery Center

Urology

Vascular Laboratory

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- x Provides free aids and services to people with disabilities to communicate effectively with us, such as: Qualified sign language interpreters
- x Written information in other formats (large print, audio, accessible electronic formats, other formats)
- x Provides free language services to people whose primary language is not English, such as: Qualified interpreters
- x Information written in other languages

If you need these services, contact the Senior Director, Compliance and Risk Management.

If you believe that The South Bend Clinic, LLP and SurgiCenter has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Senior Director, Compliance and Risk Management, 211 North Eddy Street, South Bend, Indiana 46617, Phone: 574-204-7228 (TTY: 574-204-6773), Fax: 574-204-6353. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Senior Director, Compliance and Risk Management is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.